

F2C VTB Wood Veneer Click 5 year Limited Commercial Warranty.

F2C warrants that all flooring materials manufactured by F2C will be of first quality and will be free from manufacturing defects within generally accepted standards of the flooring industry.

Floor 2 Ceiling, Inc. warrants that the wear surface, when properly maintained, shall offer 5 year service life. Service life is defined as having sufficient wear layer to protect the wood veneer from loss of pattern color. When properly applied, F2C adhesives are warranted to bond F2C tile and plank to a substrate for the useful life of the floor.

All Vinyl Tile, Vinyl Wood Plank, VTB Plank and VTB Wood Veneer Plank must be maintained and installed according to F2C guidelines. Claims against this warranty are to be presented in writing describing the nature of the claim and be accompanied by proof of purchase in the form of an invoice copy. Upon receipt of claim, Floor 2 Ceiling, Inc. will arrange to have the material inspected either by an agent, employee or independent inspection service. If inspection and testing confirm an obligation on the part of Floor 2 Ceiling, Inc. the manufacturer will arrange for replacement of the defective material.

Excluded from warranty:

1. Claims regarding color or texture deviation from samples or printed illustrations after the materials are installed.
2. Loss of wear surface gloss or texture.
3. Claims as result of improper installation methods, which include but are not limited to, improper adhesive, improper trowel notch size, improper sub-floor preparation or job-site acclimation. (F2C installation recommendations are published and available.)
4. Dissatisfaction of bond failure due to the effects of moisture or alkali emitted from substrate.
5. Claims for labor allowance on product installed with obvious defects.
6. Mechanical damage due to cuts, scrapes, gouges or burns and chemical damage (stains) caused by, but not limited to, asphalt sealers, dyes, resins, U.V. degradation, fungus or plasticizer migration.
7. Color shade variations from samples or printed illustrations compared to actual production runs.
8. Installation of flooring over particleboard, chip wood, Luan or pressboard.
9. Installation where material was not installed with F2C adhesive in accordance with F2C specification and recommended use.
10. Installation in temperature ranges other than those in accordance with F2C guidelines.

This warranty gives you specific rights. You may have other rights which vary from state to state.